

SALARY GUIDE 2024



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Salary Guide 2024

The Salary Guide 2024 is based on the analysis of thousands of skilled professional placements made across Switzerland over the past twelve months and includes a market outlook for the year ahead, complemented with survey data from employers and workers.

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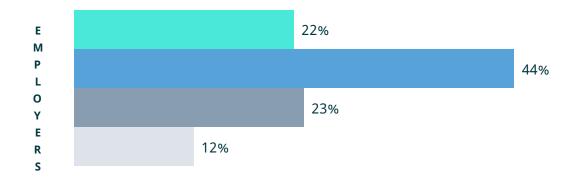
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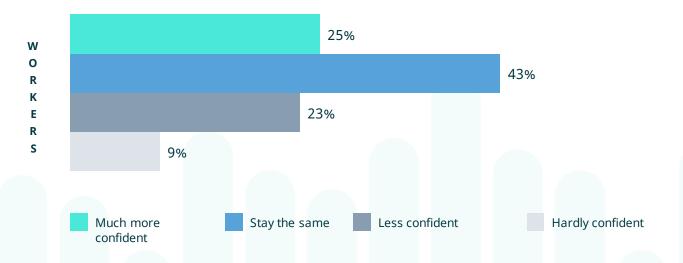
MARKET OUTLOOK 2024 | 1 of 5



The need for new personnel outweighs the economic uncertainty. Resignation rates and unemployment rates remain historically low. Employee retention strategies for 2024 protect employers from high turnover.

How confident are you in your company's growth prospects for 2024 compared to 2023?





Increasing confidence anticipated for 2024 driven by:

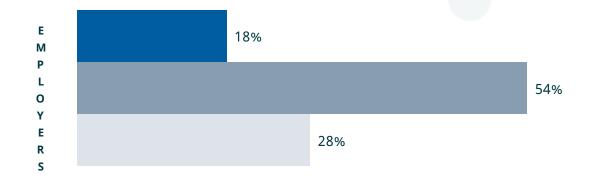
- Better economic situation
- Increased product / service demand
- Expanding business opportunities
- Pace of digitization / adoption of new technologies
- Increased headcount
- Better economic situation
- Increased product / service demand
- Pace of digitization / adoption of new technologies
- Expanding business opportunities
- Better political situation

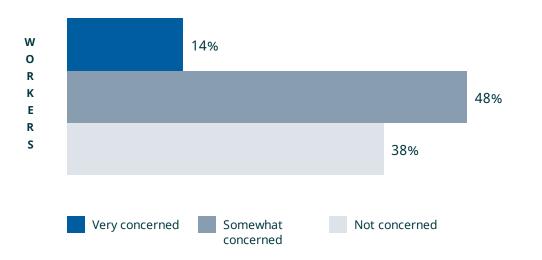
MARKET OUTLOOK 2024 | 2 of 5



In 2024, the companies surveyed will continue to face a challenging labour market, which is characterised by a persistent shortage of skilled professionals. Retaining essential skilled workers in key positions and areas will therefore continue to determine human resources strategies at management level in the coming year.

How concerned are you about your company's ability to retain employees in 2024?





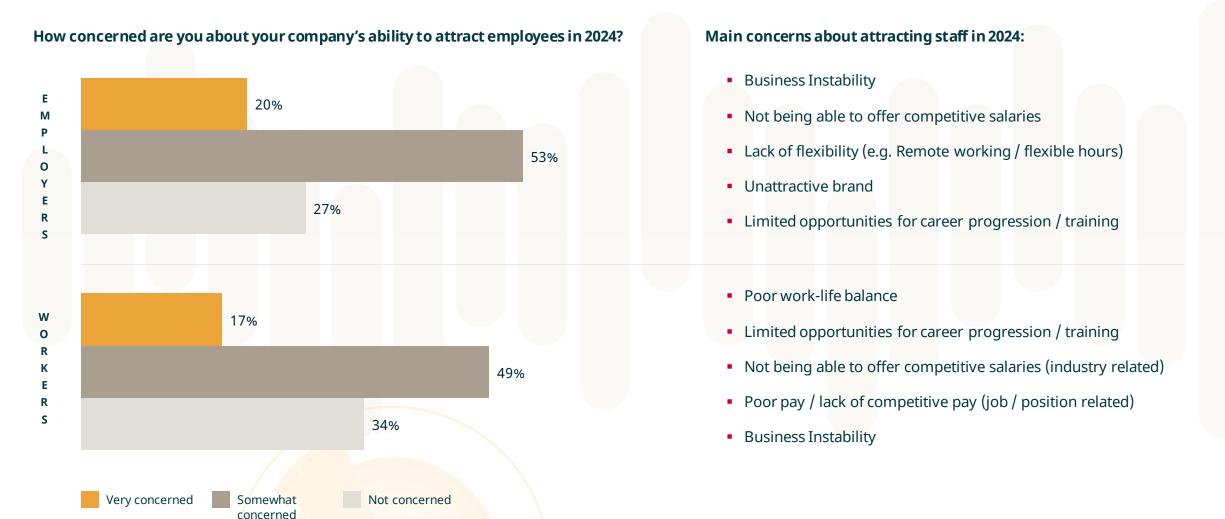
Main concerns about retaining staff in 2024:

- Heavy workloads / increased work pressure
- Talent may be headhunted by competitors
- Not being able to offer competitive salaries
- Staff dissatisfaction with management
- High rates of burnout
- Heavy workloads / increased work pressure
- Poor work-life balance
- Talent may be headhunted by competitors
- Not being able to offer competitive salaries
- High rates of burnout

MARKET OUTLOOK 2024 | 3 of 5



Attracting new skilled professionals sits high on the agenda of many companies, as they ensure business success. Many of the companies surveyed state that they are concerned about being sufficiently attractive for new employees.





Employers' intention to increase salaries

27%

In line with inflation

24%

A flat-rate percentage increases

22%

Performance-based increases

Employers' ability to increase salaries

28%

My organization will pass on salary increases to our customers via price increases

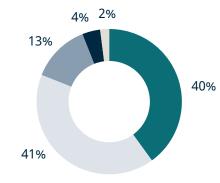
22%

My organisation will not increase salaries any more than we already have

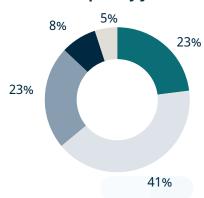
20%

My organisation will sacrifice profitability to support staff with the cost of living

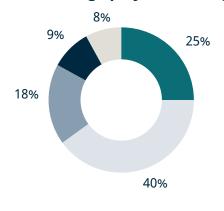
Hiring intentions for permanent jobs



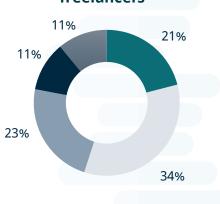
Hiring intentions for temporary jobs



Hiring intentions for Outsourcing / project sourcing



Hiring intentions for freelancers



Freezing



Reducing



How employers view greater salary transparency

Regulation for higher transparency in salaries is long overdue	64%
Higher salary transparency will be positive for our corporate culture	63%
More transparency will make salary negotiations easier	48%

How employees view greater salary transparency

Higher salary transparency will be positive for our corporate culture	63%
Regulation for higher transparency in salaries is long overdue	60%
More transparency will make salary negotiations easier	51%

HOW TO USE OUR SALARY TABLES

Salary percentiles

Starting salaries are not one-size-fits-all. That's why we separate them into percentiles based on multiple factors. Any of these factors may apply when making or receiving a job offer. You can calculate the gross yearly salary by multiplying the monthly salary by 13.92. The salary indications do not include any bonuses, benefits or other compensations.

Regional variances

Due to the cost of living, availability of skilled labour and other factors, starting salaries vary by region. Increase or decrease reported salaries in our tables **starting on page 25** by the percentage indicated according to the region shown. These represent Robert Half's locations in Switzerland.

25th

The applicant has limited or no experience in the position and is still developing their skills.

50th

The applicant has an average level of experience and has most of the necessary skills.

75th

The applicant has above-average experience, has (nearly) all necessary skills, and may also have specialized qualifications.

Geneva + 11% Zurich + 7%

FINANCE & ACCOUNTING | 1 of 2

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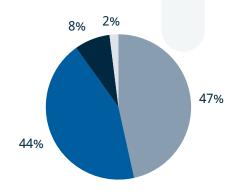
The finance and accounting department is facing growing challenges in connection with increasing regulatory requirements in addition to its traditional tasks. Employers are therefore planning to increase their staffing levels in this area in 2024 as well.

Most in-demand permanent jobs	Most in-demand temporary jobs	
Accountant	FP&A Specialist	
Controller	Accounting Assistant (AR / AP)	
Head of Accounting	Controller	
General Ledger Accountant	Project Manager	
Treasurer	Business Analyst	

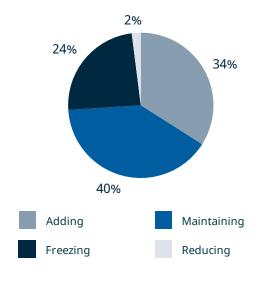
Discover all salaries in Finance and Accounting

FINANCE & ACCOUNTING | 2 of 2

Hiring intentions for permanent jobs



Hiring intentions for temporary jobs



Most in-demand soft skills

Quick comprehension
Careful, thorough way of Working
High sense of responsibility
Organizational talent
Resilience

Most in-demand certifications and degrees

Sectors that recruit the most

Banking & Financial Services	
Luxury Goods Industry	
Biotech	
Energy	
Insurances	

Most in-demand technical skills

Closing (Month-End, Quarter-End, Year-End)
Reporting Financial Criteria GAAP, IFRS
Dealing With Financial Experts
Cost rate calculations
Capacity To Comprehend Taxation

Top 5 benefits workers in demand

Sabbatical (Paid)
Fuel Assistance / Allowance
Days off granted due to a reduction in working hours
Financial allowance for working from home
Agreed bonus

Areas in which staff are hard to find

Payroll Accounting
Travel Expense Accounting
Tax Accounting
Rental / Property Accounting
Finance Project Management

IT & TECHNOLOGY | 1 of 2



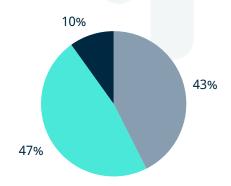
The sustained demand for IT experts will remain at a high level in 2024. Considering the current volatile market environment, companies need to push their digital strategy forward rapidly. Companies will have to make concessions to attract these specialists, some of whom are currently very rare on the market.

Most in-demand permanent jobs	Most in-demand temporary jobs	
Help Desk (1st, 2nd Level)	ERP Specialist	
ERP Specialist	Data Manager / Analyst	
Security Specialist	Business Data Analyst	
Cloud Engineer	HRIS Process Manager	
Scrum Master	Software Developer	

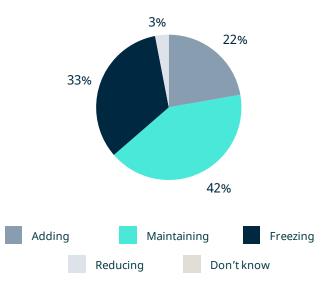
Discover all salaries in IT and Technology

IT & TECHNOLOGY | 2 of 2

Hiring intentions for permanent jobs



Hiring intentions for temporary jobs



Most in-demand soft skills

Communication Skills
Stakeholder Management Skills
Leadership/people Management Skills
Problem Solving Skills
Translation to Rusiness

Most in-demand certifications and degrees	
IT	Infrastructure Library (ITIL)
M	licrosoft (e.g., Azure, 365)
C	ISSP
C	ISA / CISM
C	ertified Ethical Hacker (CEH)

Sectors that recruit the most

Education	
Information Technology	
Luxury Goods	
Professional Services	
Healthcare	

Most in-demand technical skills

Digital Transformation
AI / Machine Learning
ERP knowledge
Information Security
Cloud Solutions

Top 5 benefits workers in demand

Dental Insurance	
Fuel Assistance / Allowance	
Flexible Benefits Program	
Meal Vouchers	
Allowance for Home Office Equipment	

Areas in which staff are hard to find

Information Security
AI / Machine Learning / RPA
ERP Systems
Cloud & System Engineering
Data Management

ADMINISTRATIVE, HR, AND OFFICE SUPPORT | 1 of 2



The commercial area is the boiler room of every company, and its demand continues to grow in importance considering increasing administrative requirements.

78% of the companies therefore plan to maintain and further increase the number of staff in this field.

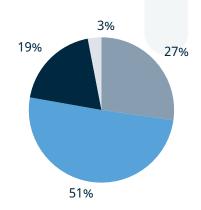
Most in-demand permanent jobs Most in-demand temporary jobs			
HR Specialist / HR Generalist	HR Specialist / HR Generalist		
Customer Service Manager	Office Manager		
Key Account Manager	Personal / Executive Assistant		
Personal / Executive Assistant	Receptionist / Front Desk Agent		
Inside Sales Associate	Back Office Coordinator		

Discover all salaries in Administrative, HR and Office Support

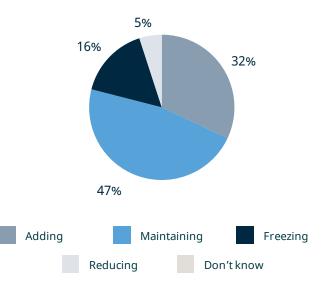
ADMINISTRATIVE, HR, AND OFFICE SUPPORT | 2 of 2



Hiring intentions for permanent jobs



Hiring intentions for temporary jobs



Most in-demand soft skills

Quick Comprehension

Careful, Thorough Way Of Working

High Sense Of Responsibility

Organisational Skills

Resilience

Most in-demand technical skills

Trilingualism (German, French, English)
Office Structuring
General HR Standards
Presentation Skills
ERP System User Skills

Most in-demand certifications and degrees

Microsoft Office 365

Certified Professional – Human Resources

Trained Office Clerk

Data Collector

Logistics Administrator

Top 5 benefits workers in demand

Flexible Benefits Program

Dental Insurance

Financial allowance for working from home

Fuel assistance / allowance

Agreed Bonus

Sectors that recruit the most

Banking & Financial Services
Insurances
Professional Services
Real Estate
Logistics

Areas in which staff are hard to find

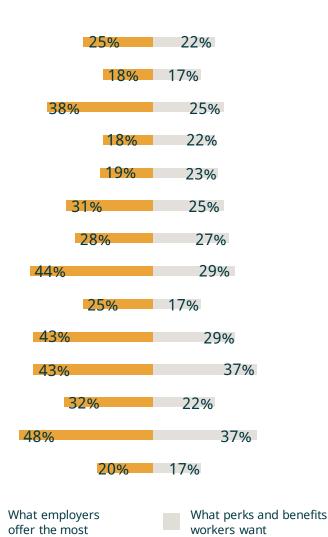
Payroll
Purchasing Department
Legal Department
Fleet Management
Logistics

PERKS | 1 of 4



Companies must actively recruit new skilled professionals at present. In addition to salaries, fringe benefits are playing an increasingly important role, and they also help companies to position themselves as attractive employers. On this and the following pages you will find a comparison of the benefits that are already offered by companies today and which are desired and demanded by workers.

Culture Voucher Eco(-mmerce)vouchers Extended Parental Leave Flexible Benefits Program Fundraising Days / Giving & Volunteering Program **Gym Memberships** In-office Physical Activities (e.g. Yoga) Mental Health Resources / Employee Asistance **On-site Childcare Unpaid Sabbaticals / Leave of Absence** Staff Benefits Hub (e.g. Special Offers, Reductions, Cashback Scheme) **Stress Reduction Programmes Unpaid Leave Virtual Physical Activity Platforms**

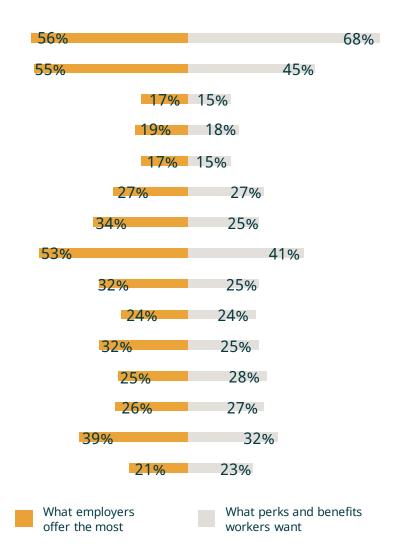


BENEFITS | 2 of 4



Besides salary, the benefits offered by companies are key factors in an employee's decision to join a company. While a 13th month's salary or Christmas and annual leave bonuses are still mostly a standard benefit with many employers today, employees mainly expect allowances for their travel costs, home office as well as a bonus if the business develops positively.

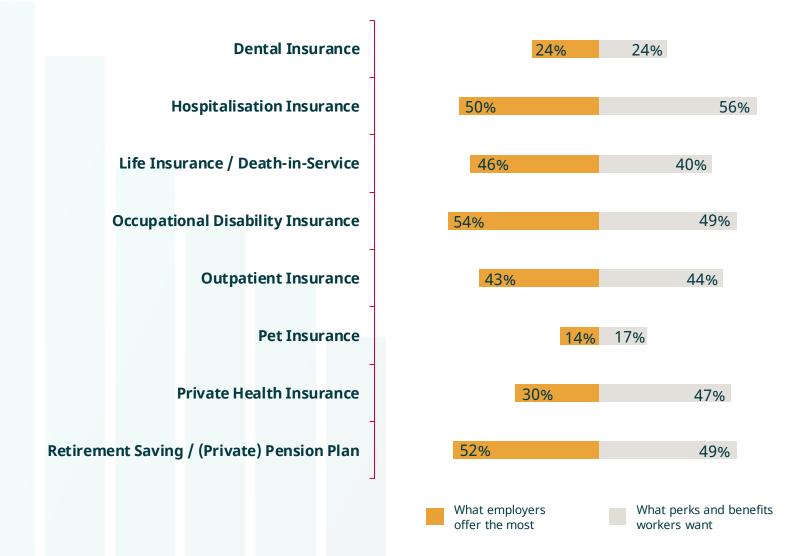
13th month / Christmas / Vacation salary Agreed Bonus (i.e., Annualy, Quarterly, Monthly, Ad-hoc) **Bike Mileage Allowance** Bike Purchase Allowance (i.e., Company Bike, Attractive bike leasing) **Childcare Vouchers / Allowance Commuting Discounts / Season Ticket Loan** Company Car / Allowance **Company Cell Phone and/or Subscription** Financial Allowance for Working from Home **Fuel Assistance / Allowance Home Office Equipment Allowance** Job Ticket for Public Transport **Meal Vouchers** Sabbaticals / Leave of Absence (Paid) **Tuition Assistance or Reimbersement**



INSURANCE & PENSION PROGRAMMES | 3 of 4



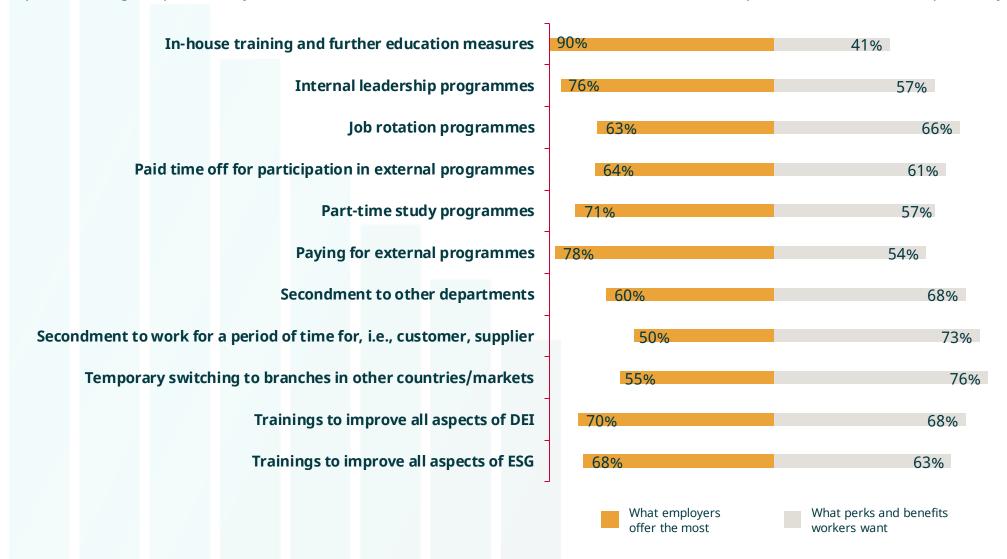
Declining benefits from statutory health insurance and the increasing need to make private pension plans for retirement make such offers a useful tool for employers to significantly expand their portfolio of fringe benefits. These benefits are not only attractive to the existing workforce to retain them. These benefits are not only attractive to the existing workforce to retain them. They can also tip the scales in negotiations with new skilled professionals.



LEARNING & DEVELOPMENT | 4 of 4

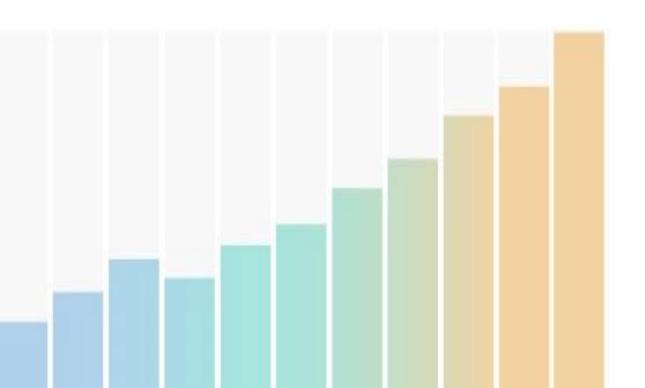


Over the past few years, further development and training opportunities have become increasingly important for skilled professionals. They even became an important criterion for deciding whether they want to stay with their current employer. Many companies have recognised this trend and have increased their learning and development offering comprehensively. In addition, works want to broaden their horizons and work in other departments and areas of responsibility.



METHODOLOGY

Data referenced in this Salary Guide is based on an online survey developed by Robert Half and conducted by an independent research firm. During June and July 2023 Robert Half commissioned research amongst 750 respondents using an online data collection methodology. The respondents represent 250 employers with hiring responsibility in their organizations and 500 employees in Finance and Accounting, Tech, Administrative, HR and Office Support. Respondents are drawn from a sample of small and medium-sized enterprises (SME) and large organizations from the public sector, private and publicly listed businesses across Switzerland.





ABOUT ROBERT HALF

Robert Half is the world's first and largest specialized talent solutions firm that connects companies with highly skilled job seekers. Offering contract and permanent placement solutions in the fields of finance and accounting, technology, administrative and customer support, legal, and marketing and creative, Robert Half has more than 300 locations worldwide, including nearly 100 locations in 19 countries outside the United States.

Robert Half is the parent company of Protiviti, a global consulting firm that provides internal audit, risk, business, and technology consulting solutions. Robert Half, including Protiviti, has been named a Fortune® Most Admired Company™ and a Forbes Best Employer for Diversity. Robert Half and Protiviti have also each been named to the Fortune 100 Best Companies to Work For® list.

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SALARIES | FINANCE & ACCOUNTING | 1 of 2

	JOB TITLE	25th	50th	75th
Accounting	General Accountant / General Ledger (International Standard)	102.000	117.250	132.500
	Accounts Payable / Accounts Receivable Clerk	71.500	86.750	96.750
	Payroll Accountant	91.750	117.250	132.500
	Accounting Manager	122.500	137.750	153.000
Audit	External Auditor (Big 4)	100.750	122.250	141.500
	Internal Auditor	112.000	132.500	152.750
Controlling	Business Analyst / Manager	112.500	125.000	150.000
	Financial Planning & Analysis Manager (FP&A)	122.500	147.750	183.000
	Controller / Manager Controlling	98.750	127.250	152.750
Treasury	Treasury Analyst / Manager	100.750	132.500	168.000
	Credit & Risk Manager	127.250	141.500	169.750
Compliance	Compliance Officer / Manager	114.500	132.500	168.000
Consolidation	Consolidation Specialist / Manager	117.250	127.250	152.750
Тах	Tax Specialist / Manager	112.000	132.500	163.000

SALARIES | FINANCE & ACCOUNTING | 2 of 2

JOB TITLE	25th	50th	75th
Finance Manager	127.250	147.750	168.000
Head of Finance & Accounting	143.000	159.000	190.750
Head of Tax	144.250	160.250	192.250
Head of Controlling	148.500	165.000	198.000
Finance Director	154.000	171.000	205.250
Head of Compliance	155.000	172.500	206.750
Head of Accounting	158.000	173.000	188.500
Head of Internal Audit	163.000	201.000	241.000
Chief Financial Officer (CFO)	183.250	234.500	254.500
	Finance Manager Head of Finance & Accounting Head of Tax Head of Controlling Finance Director Head of Compliance Head of Accounting Head of Internal Audit	Finance Manager 127.250 Head of Finance & Accounting 143.000 Head of Tax 144.250 Head of Controlling 148.500 Finance Director 154.000 Head of Compliance 155.000 Head of Accounting 158.000 Head of Internal Audit 163.000	Finance Manager 127.250 147.750 Head of Finance & Accounting 143.000 159.000 Head of Tax 144.250 160.250 Head of Controlling 148.500 165.000 Finance Director 154.000 171.000 Head of Compliance 155.000 172.500 Head of Accounting 158.000 173.000 Head of Internal Audit 163.000 201.000

SALARIES | IT & TECHNOLOGY | 1 of 2

	JOB TITLE	25th	50th	75th
Help Desk and Technical Support	IT Support	69.250	84.500	90.500
	Application Support	80.931	98.746	110.750
	Help Desk (1st, 2nd Level)	110.000	130.500	147.000
Software Development	Application Developer	87.750	106.750	114.000
	Web Developer (Frontend, Backend, Full-Stack)	95.000	101.000	108.000
	Software Developer (Java, C#/C++, .Net, Python)	101.500	122.250	142.500
	DevOps Engineer	91.250	122.250	142.500
	Software Architect	115.750	141.000	151.000
Data and Processes	Data Manager / Analyst	90.500	110.250	118.000
	Data Scientist	100.000	122.000	142.500
	Business Intelligence Engineer	102.000	122.250	142.500
	Business Data Analyst	102.000	122.250	145.500
Operations and Infrastructure	Network Engineer	86.000	107.250	125.000
	System Engineer	100.500	108.500	117.500
	Infrastructure Architect	98.000	128.000	152.250
	Cloud Engineer	95.750	132.500	144.500

All salaries are in CHF

SALARIES | IT & TECHNOLOGY | 2 of 2

	JOB TITLE	25th	50th	75th
Security	Security Specialist	127.500	148.250	173.000
Consulting	IT Project Manager	130.500	159.750	171.000
	Business Analyst	102.000	114.750	159.500
Management	Master Data Manager	107.250	130.750	139.750
	IT Team Lead	126.500	136.000	152.000
	Head of IT	138.750	149.000	166.750
	Head of Development	142.750	163.000	183.750
	Chief Technology Officer (CTO)	166.750	187.500	210.500
	Chief Security Officer (CSO)	179.750	208.250	209.750
	Chief Information Officer (CIO)	195.000	206.750	222.750

SALARIES | ADMINISTRATIVE, HR, AND OFFICE SUPPORT | 1 of 2

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	JOB TITLE	25th	50th	75th
Office Management	Administrative Assistant	71.250	90.250	94.500
	Receptionist	72.250	78.750	84.500
	Team Assistant	70.250	79.750	91.250
	Office Manager	83.750	91.250	105.250
	Personal Assistant / Executive Assistant	95.750	105.250	115.250
luman Resources	Recruiter	75.750	90.250	97.250
	Talent Acquisition Manager	95.250	105.250	117.500
	HR Assistant / HR Administrator	72.500	84.250	93.750
	HR Specialist / Coordinator	85.250	96.750	122.500
	HR Payroll Specialist	91.750	117.250	137.250
	HR Generalist	92.250	103.250	115.500
	HR Manager	103.250	119.000	135.000
	HR Business Partner	96.750	117.250	142.750
	Head of HR	135.250	152.750	183.250
Customer Service	Call Centre Agent	72.250	75.500	85.250
	Customer Service Clerk	83.750	93.000	98.500
	Manager Customer Service	85.750	96.250	103.000

SALARIES | ADMINISTRATIVE, HR, AND OFFICE SUPPORT | 2 of 2

	JOB TITLE	25th	50th	75th
Logistics	Supply Chain Manager	77.750	96.250	107.000
	Import / Export Administrator	71.500	83.250	97.750
	Purchasing Clerk	87.500	98.250	115.250
	Procurement	95.500	115.500	130.250
	Head of Procurement	105.250	119.750	152.250
Sales and Marketing	Sales Assistant	72.250	78.500	94.750
	Sales Clerk	73.750	87.000	112.500
	Marketing Assistant	72.500	81.250	93.000
	Marketing Specialist	77.250	84.750	95.750
	Head of Marketing	92.250	124.000	167.500
	Head of Sales	102.250	138.750	166.500